

Access to Justice in Central Asia Frequency Tables

**March
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The data in this document derive from nationwide surveys conducted in Kazakhstan, Kyrgyzstan and Tajikistan in winter 2010/2011.¹ The surveys are part of the program “Access to justice in Central Asia: Equal before the law?”, initiated by the Eurasia Foundation for the Ministry for Foreign Affairs of Finland.

In addition to the surveys, the research project consisted of extensive desk research, expert interviews, and focus groups. The main outcome of the project is the report “Equal before the law? A study of how citizens experience access to justice in Kazakhstan, Kyrgyzstan and Tajikistan”. All material, including datasets and a detailed description of the survey methodology and fieldwork, is available directly from the Caucasus Research Resource Centers (CRRC).

All numbers in this document are reported in percentages. Due to reporting the numbers in full percentages there are cases where the numbers do not add up exactly to 100. Answer opinions that received less than one full percent are generally not reported.

Please direct questions to nana@crrccenters.org.

¹ The survey was designed and overseen by CRRC and was carried out by the research company M-Vector, based in Bishkek, Kyrgyzstan.

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Demographics

Q 3. What is your current marital status?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Married/civil marriage (living with spouse)	57	71	80
Single	27	19	13
Widowed	7	6	3
Married/civil marriage (living separately)	2	0	0
Divorced	6	4	3
RA	0	0	1

Q 4. What is your highest level of education?			
	Kazakhstan	Kyrgyzstan	Tajikistan
No primary education	0	0	1
Primary education (4 grades)	2	1	2
Incomplete secondary education (9 grades)	9	5	19
Completed secondary education (11 grades)	27	46	46
Secondary technical education	33	22	12
Incomplete higher education	6	11	5
Complete higher education	23	15	14
RA	0	0	1

Q 5. Do you currently work?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	56	40	34
No	44	57	59
RA	0	4	7

Q 6. What are currently the sources of income for your household? (multiple choice)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Agriculture	1	37	30
Pensions/state social payments	33	34	28
Employment in public sector (education, healthcare, police, army, etc)	19	17	24
Irregular work except for agriculture	1	15	25
Remittances from abroad	0	13	20
Employment in private sector	23	12	2
Retail trade	4	11	5
Other kind of private business	13	9	9
Employment in non-profit organization	7	3	3
Other	12	6	7

Q 7. Which of the following state allowances do you or your household members receive? (Multiple choice)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Retirement pension	30	37	32
Disability allowance	7	6	4
Family support allowance/mother/children allowance	2	5	2
Allowance for the loss of the head of the household	3	1	1
Other state allowances	10	9	3

Q 8. Speaking about monetary income of all your household members on an average month, after all taxes are paid, which of the following income groups does your household belong to?

	Kazakhstan	Kyrgyzstan	Tajikistan
More than USD 1200	0	1	0
USD 801-1200	7	2	1
USD 401 - 800	15	1	2
USD 251 - 400	32	12	9
USD 101 - 250	37	37	28
USD 51- 100	3	22	34
Up to USD 50	2	7	18
DK	1	10	4
RA	2	7	4

Q 9. Where are you registered (with *propiska*)?

	Kazakhstan	Kyrgyzstan	Tajikistan
In my current settlement	89	86	97
In a different settlement to my current residence but in the same rayon	5	3	1
In a different rayon to my current residence but the same oblast	3	5	1
In a different oblast to my current residence but the same country	2	3	1
I am not registered in this country	0	2	1
Other	1	0	0

Perceptions of the legal system

Q 10.1 How much do you trust the army?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	32	22	63
Rather trust	32	45	24
Neither trust nor distrust	21	15	8
Rather distrust	8	11	2
Fully distrust	2	4	1
DK	5	3	2

Q 10.2 How much do you trust the Parliament?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	24	4	62
Rather trust	38	26	25
Neither trust nor distrust	25	34	6
Rather distrust	3	20	1
Fully distrust	5	11	0
DK	5	5	6

10.3 How much do you trust the President?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	55	6	87
Rather trust	35	31	11
Neither trust nor distrust	5	30	1
Rather distrust	1	19	0
Fully distrust	4	8	0
DK	1	6	0

Q 10.4 How much do you trust banks?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	16	13	60
Rather trust	38	40	21
Neither trust nor distrust	21	16	9
Rather distrust	12	11	4
Fully distrust	8	11	2
DK	4	8	4
RA	0	1	0

Q 10.5 How much do you trust the education system?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	3	15	58
Rather trust	5	51	29
Neither trust nor distrust	21	16	9
Rather distrust	45	13	2
Fully distrust	24	4	1
DK	2	1	1

Q 10.6 How much do you trust the healthcare system?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	17	13	57
Rather trust	32	47	29
Neither trust nor distrust	25	21	11
Rather distrust	16	13	1
Fully distrust	8	4	1
DK	1	2	1

Q 10.7 How much do you trust the legal system?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	14	2	50
Rather trust	23	20	29
Neither trust nor distrust	36	30	12
Rather distrust	12	24	3
Fully distrust	9	16	0
DK	7	7	7

Q 10.8 How much do you trust judges?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	15	1	50
Rather trust	24	18	26
Neither trust nor distrust	34	27	12
Rather distrust	10	29	2
Fully distrust	9	17	1
DK	8	8	8

Q 10.9 How much do you trust lawyers?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	17	2	49
Rather trust	31	25	28
Neither trust nor distrust	35	35	12
Rather distrust	5	20	2
Fully distrust	4	9	1
DK	7	9	8

Q 10.10 How much do you trust the police?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	15	2	49
Rather trust	30	23	29
Neither trust nor distrust	25	26	15
Rather distrust	13	29	3
Fully distrust	11	15	2
DK	5	4	2

Q 10.11 How much do you trust the prosecutor's office?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	17	2	54
Rather trust	32	24	26
Neither trust nor distrust	28	25	12
Rather distrust	5	27	2
Fully distrust	6	14	1
DK	11	7	4

Q 10.12 How much do you trust NGOs?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	8	7	42
Rather trust	22	30	25
Neither trust nor distrust	24	23	13
Rather distrust	13	11	5
Fully distrust	7	7	2
DK	26	22	12

Q 10.13 How much do you trust the media?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	16	11	51
Rather trust	39	33	27
Neither trust nor distrust	20	30	12
Rather distrust	16	11	4
Fully distrust	6	4	1
DK	2	11	4
RA		0	1

10.14 How much do you trust the local government?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	17	9	60
Rather trust	47	41	25
Neither trust nor distrust	19	24	9
Rather distrust	6	15	1
Fully distrust	7	6	2
DK	4	6	3

Q 10.15 How much do you trust the religious institution you belong to?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully trust	28	19	54
Rather trust	23	33	20
Neither trust nor distrust	17	15	10
Rather distrust	15	10	4
Fully distrust	10	11	6
DK	7	11	6
RA	1	1	1

Q 11.1 In resolving disputes, do you believe /country's/ court system to be objective?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	11	4	35
Agree	36	26	41
Disagree	31	39	7
Fully disagree	7	14	2
DK	15	16	14
RA	0	1	0

Q 11.2 In resolving disputes, do you believe /country's/ court system to be uncorrupt?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	6	1	12
Agree	18	12	37
Disagree	37	46	17
Fully disagree	24	27	5
DK	14	13	24
RA	0	1	5

Q 11.3 In resolving disputes, do you believe /country's/ court system to be quick?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	6	2	25
Agree	23	21	13
Disagree	39	41	37
Fully disagree	15	16	14
DK	16	19	6

Q 11.4 In resolving disputes, do you believe /country's/ court system to be affordable?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	8	2	21
Agree	28	15	43
Disagree	35	39	17
Fully disagree	8	18	3
DK	20	25	15

Q 11.5 In resolving disputes, do you believe /country's/ court system to be competent?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	14	2	31
Agree	41	27	43
Disagree	25	37	9
Fully disagree	6	15	2
DK	13	19	11
RA	0	1	4

Q 12.1 Do you agree or disagree that legal consultants/lawyers in your country are affordable?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	9	8	13
Agree	38	24	37
Disagree	29	31	14
Fully disagree	6	11	6
DK	18	24	25
RA	0	1	4

Q 12.2 Do you agree or disagree that legal consultants/lawyers in your country are competent?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	11	7	31
Agree	54	33	43
Disagree	16	30	9
Fully disagree	2	10	2
DK	16	19	11
RA	0	1	4

Q 12.3 Do you agree or disagree that legal consultants/lawyers in your country are uncorrupt?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	4	7	9
Agree	21	16	38
Disagree	37	42	16
Fully disagree	14	18	4
DK	23	16	29
RA	0	1	4

Q 13.1 Do you agree or disagree with the statement "Courts in my country have become more trustworthy over the last five years"?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	9	2	42
Somewhat agree	25	19	34
Neither agree nor disagree	30	27	12
Somewhat disagree	15	26	1
Fully disagree	7	17	1
DK	14	9	9
RA	0	1	0

Q 13.2 Do you agree or disagree with the statement "Courts in my country have become more efficient over the last five years"?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	10	2	44
Somewhat agree	23	22	34
Neither agree nor disagree	27	21	10
Somewhat disagree	17	29	2
Fully disagree	5	16	1
DK	17	10	9
RA	0	1	0

Q 13.3 Do you agree or disagree with the statement "My legal rights are better protected in my country now than five years ago"?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	11	4	48
Somewhat agree	25	21	31
Neither agree nor disagree	30	26	9
Somewhat disagree	19	21	2
Fully disagree	6	16	2
DK	8	12	8
RA	0	1	1

Q 13.4 Do you agree or disagree with the statement "The police in my country have become more trustworthy over the last five years"?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	10	3	39
Somewhat agree	27	22	39
Neither agree nor disagree	28	24	11
Somewhat disagree	19	21	2
Fully disagree	7	21	2
DK	8	9	7
RA	0	1	0

Q 13.5 Do you agree or disagree with the statement "The police in my country have become more effective over the last five years"?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	10	3	41
Somewhat agree	27	24	35
Neither agree nor disagree	26	23	12
Somewhat disagree	16	20	2
Fully disagree	7	20	2
DK	13	9	8
RA	0	1	0

Q 14.1 How common is theft in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	16	21	2
Common	44	32	10
Rare	27	33	49
Never happens	7	6	30
DK	6	8	9

Q 14.2 How common is violent crime (except violence in the home) in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	5	12	1
Common	42	26	7
Rare	32	31	34
Never happens	15	19	46
DK	5	11	12
RA	0	0	1

Q 14.3 How common are problem divorces (divorces that involve major disagreement over property, money or children) in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	9	11	3
Common	43	32	14
Rare	19	31	43
Never happens	15	12	32
DK	13	14	7

Q 14.4 How common is violence in the home in you village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	4	9	1
Common	26	21	11
Rare	35	28	36
Never happens	22	24	38
DK	12	19	13

Q 14.5 How common are disputes in families over inheritance in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	5	7	1
Common	24	19	9
Rare	31	30	34
Never happens	23	27	37
DK	16	17	19
RA	0	0	1

Q 14.5 How common are disputes with neighbors over land or property in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	2	5	2
Common	16	20	8
Rare	42	34	41
Never happens	27	31	31
DK	13	11	18

Q 14.6 How common are difficulties registering documents with state officials (such as property, identity documents) in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	11	18	4
Common	28	29	11
Rare	30	24	28
Never happens	22	19	31
DK	9	9	25
RA		0	2

Q 14.7 How common are disputes with state officials over land or property in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	4	15	2
Common	21	24	8
Rare	29	23	27
Never happens	24	25	37
DK	22	13	23
RA	0	0	4

Q 14.8 How common are disputes with state officials over other issues in your village/settlement?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very common	2	13	1
Common	20	24	7
Rare	38	25	23
Never happens	18	23	41
DK	22	15	23
RA	0	0	4

Q 15 Have you personally experienced any of the following problems at least once over the past five years? (Yes answers)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Theft	26	28	3
Difficulties registering documents with state officials (such as property, identity documents)	15	21	9
State officials asking for a bribe	6	21	2
Disputes with state officials over land or property	5	9	5
Disputes with state officials over other issues	9	13	1
Violent crime (except violence in the home)	7	9	2
Problem divorce (divorces that involve major disagreement over property, money o	9	6	3
Violence in the home	2	5	5
Disputes with neighbors over land or property	5	4	4
Arrest (your or your family member's)	4	3	1
Disputes in families over inheritance	3	2	3

Q 16 How likely is it that you would address the police if you were the victim of a crime?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very likely	39	37	39
Likely	43	32	45
Unlikely	15	12	4
Very unlikely	1	8	4
DK	2	10	7
RA	0	1	1

Q 17 Why would you not address the police if you were the victim of a crime? (Up to three answers allowed. Asked only to respondents that said it is unlikely or very unlikely that they would address the police if victim of a crime (Q 16))			
	Kazakhstan	Kyrgyzstan	Tajikistan
I do not trust the police	26	54	9
The legal system is too expensive	18	41	15
I do not trust the courts	29	35	17
The legal system is very slow	19	22	8
I would rather have someone in the community help me deal with it	2	21	33
The legal system never catches the criminals	17	15	4
I would rather go to third parties	0	13	3
I would deal with it myself	10	12	25
Due to feeling shame/humiliation	8	3	12
Other	15	3	3

Q 18 Where would you primarily go to find legal advice, if your rights were violated?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Lawyer	44	53	46
Family/Relatives	9	21	7
Head of the community	0	6	20
Government official	22	4	6
Community elders	0	3	10
Friends	6	2	2
Internet	3	1	0
Neighbors	2	1	1
Religious authority	0	0	1
Colleagues	1	0	0
Third parties/Criminals	1	1	1
Other	7	2	1
DK	6	5	3

Q 19 Do you know where to find free legal consultations?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	18	28	21
No	82	71	73
RA	0	1	6

Q 20 Do you know where to find affordable legal consultations?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	60	33	21
No	40	65	72
RA	0	2	7

Knowledge of the legal system

Q 21 Do you have a right to free legal counsel in a criminal case if you cannot afford it? (Correct answer 'Yes')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	50	43	31
No	20	18	20
DK	30	37	46
RA	0	2	2

Q 22 Do you have a right to free legal counsel in a civil case if you cannot afford it? (Correct answer 'Yes')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	33	36	32
No	37	23	18
DK	30	41	47
RA	0	0	3

Q 23 Is a marriage that is only carried out by a local religious person recognized by the state? (Correct answer 'No')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	31	19	68
No	56	74	21
DK	13	7	10
RA	0	0	1

Q 24 Does a regular citizen have a right to attend court hearings/cases if they do not concern him or his family members? (Correct answer 'Yes')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	45	47	44
No	34	34	23
DK	21	19	28
RA	0	0	4

Q 25 Does a wife have a right to initiate divorce? (Correct answer 'Yes')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	90	90	64
No	4	4	24
DK	5	7	9
RA	1	0	4

Q 26 Does a spouse get their husband/wife's property after his/her death? (Correct answer 'Yes')			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	87	69	69
Not necessarily. It depends on the circumstances	9	22	11
No	1	1	3
DK	3	8	12
RA	0	1	6

Q 27 How would you evaluate your knowledge of the legal system in /country/?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Know everything	3	2	21
Know very much	13	6	19
Know much	28	21	32
Know something	32	25	17
Know nothing	15	34	5
DK	9	8	5
RA	0	2	1

Problem scenarios

Q 28 If someone has a dispute with a neighbor over land, should s/he involve an external authority to try solving the issues?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	75	78	59
No	15	11	26
DK	10	10	12
RA	0	1	3

Q 29 What is the most likely authority to which a person would take their dispute with a neighbor over land?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Head of village or local government official	19	39	30
Court	55	21	20
Police	7	13	12
Village/community Elders	1	13	31
Local religious leaders	1	1	2
Leaders of Diaspora	0	1	1
No one	6	3	0
Other	6	2	1
DK	5	6	3
RA	0	1	0

Q 30.1 Do you agree or disagree that /institution mentioned in Q 29/ is affordable when it comes to solving a dispute between neighbors over land? (Skip for No one, Other, DK and RA in Q 29)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	10	11	18
Agree	41	49	50
Disagree	22	16	8
Fully disagree	2	2	1
DK	25	20	20
RA	0	1	3

Q 30.2 Do you agree or disagree that /institution mentioned in Q 29/ is competent in solving a dispute between neighbors over land? (Skip for No one, Other, DK and RA in Q 29)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	12	10	36
Agree	59	64	52
Disagree	13	12	5
Fully disagree	0	1	1
DK	15	13	6
RA	0	0	0

Q 30.3 Do you agree or disagree that /institution mentioned in Q 29/ is objective in solving a dispute between neighbors over land? (Skip for No one, Other, DK and RA in Q 29)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	12	14	38
Agree	54	57	49
Disagree	17	14	6
Fully disagree	1	2	1
DK	16	12	5
RA	0	1	0

Q 30.4 Do you agree or disagree that /institution mentioned in Q 29/ is uncorrupt in solving a dispute between neighbors over land? (Skip for No one, Other, DK and RA in Q 29)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	4	13	23
Agree	24	43	40
Disagree	31	25	11
Fully disagree	7	6	3
DK	33	13	20
RA	0	1	4

Q 31 If a woman is beaten by a member of her family, should she involve others outside of her family to try to stop it?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	76	73	54
No	18	18	34
DK	5	7	12
RA	1	1	1

Q 32 What is the main reason a woman who is beaten by a member of her family should not involve other outside of her family to try and stop it? (To respondents who answered No in Q 31)			
	Kazakhstan	Kyrgyzstan	Tajikistan
It is a family matter and should be dealt with in the family	82	71	86
Others would not be willing to help	4	9	2
Legal system is not efficient in these cases	0	7	1
Legal system is corrupt	0	3	0
It is too expensive	0	3	1
It is not a legal issue	0	2	1
It is unlikely that she would know how	4	2	2
Other	2	3	1
DK	6	0	1
RA	0	0	5

Q 33 Except relatives, what is the most likely authority to which a woman would go to if she has been beaten by a member of her family?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Police	66	37	21
Local Court	14	21	28
Women's Counsel	2	10	5
Village/community Elders	0	8	23
Local Religious leaders	0	2	1
Head of village or local government official	1	2	10
Leader of Diaspora	0	1	4
No one	10	8	3
Other	2	2	1
DK	4	7	3
RA	0	0	1

Q 34.1 Do you agree or disagree that /institution mentioned in Q 33/ is affordable in addressing the issue of a women being beaten by a member of her family? (Skip for No one, Other, DK and RA in Q 33)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	17	17	17
Agree	54	51	55
Disagree	9	11	4
Fully disagree	1	2	2
DK	19	19	15
RA	0	0	6

Q 34.2 Do you agree or disagree that /institution mentioned in Q 33/ is competent in addressing the issue of a woman being beaten by a member of her family? (Skip for No one, Other, DK and RA in Q 33)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	15	21	33
Agree	69	55	58
Disagree	7	14	3
Fully disagree	1	0	1
DK	8	9	5
RA	0	0	1

Q 34.3 Do you agree or disagree that /institution mentioned in Q 33/ is objective in addressing the issue of a women being beaten by a member of her family? (Skip for No one, Other, DK and RA in Q 33)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	13	26	38
Agree	69	52	54
Disagree	7	15	3
Fully disagree	1	1	0
DK	10	7	5

Q 34.4 Do you agree or disagree that /institution mentioned in Q 33/ is uncorrupt in addressing the issue of a woman being beaten by a member of her family? (Skip for No one, Other, DK and RA in Q 33)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	8	24	20
Agree	44	39	46
Disagree	16	23	7
Fully disagree	9	5	2
DK	23	9	19
RA	0	0	5

Q 35 If a woman feels she is being unfairly treated by her husband in the process of a divorce or separation, should she seek help from an outside authority to solve the issue?

	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	77	85	66
No	13	4	18
DK	10	10	11
RA	1	1	4

Q 36 If a woman is being unfairly treated by her husband in a process of a divorce or separation and decides to seek help from an outside authority, except the relatives, to whom is she most likely to go for help?

	Kazakhstan	Kyrgyzstan	Tajikistan
Lawyer/legal aid center	45	48	40
Police	30	14	16
Village/community Elders	0	10	24
Women's counsel	3	7	4
Head of village or local government official	1	6	7
Local Religious leaders	1	1	1
No one	4	6	1
Other	8	1	1
DK	7	7	5
RA	0	0	2

Q 37.1 Do you agree or disagree that /institution mentioned in Q 36/ is affordable in addressing the issue of a women being treated unfairly in a divorce? (Skip for No one, Other, DK and RA in Q 36)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	1	16	17
Agree	14	49	49
Disagree	60	15	6
Fully disagree	9	2	2
DK	16	18	18
RA	0	0	7

Q 37.2 Do you agree or disagree that /institution mentioned in Q 36/ is competent in addressing the issue of a women being treated unfairly in a divorce? (Skip for No one, Other, DK and RA in Q 36)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	13	18	30
Agree	73	62	59
Disagree	4	6	3
Fully disagree	0	1	1
DK	9	13	6
RA	0	0	2

Q 37.3 Do you agree or disagree that /institution mentioned in Q 36/ is objective in addressing the issue of a women being treated unfairly in a divorce? (Skip for No one, Other, DK and RA in Q 36)

	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	6	21	35
Agree	72	55	54
Disagree	8	9	3
Fully disagree	2	1	1
DK	12	14	7
RA	0	0	1

Q 37.4 Do you agree or disagree that /institution mentioned in Q 36/ is uncorrupt in addressing the issue of a women being treated unfairly in a divorce? (Skip for No one, Other, DK and RA in Q 36)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Fully agree	9	18	19
Agree	43	43	42
Disagree	23	19	8
Fully disagree	4	5	3
DK	20	15	21
RA	0	0	6

Q 38 Over the past five years, have you personally or anyone from your household addressed any of the following authorities to try to solve a legal issue? (Yes answers)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Head of village or local government official	4	9	9
Village/Community Elders	1	5	8
Local Religious leaders	0	1	4

Q 39 In the most recent case, why did you choose to address this authority? (Asked to respondents that answered Yes for one of the options in Q 38)			
	Kazakhstan	Kyrgyzstan	Tajikistan
I trust that authority more than the courts	22	35	20
This authority is more efficient	20	28	39
It is more affordable	22	6	14
There were no courts in my settlement	0	5	2
This authority is uncorrupt	0	4	3
Other	33	15	9
Don't know	1	5	1
RA	2	2	12

Court experience

Q 40 Over the past five years, have you personally been part of a legal case brought to court in /country/?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	12	1	4
No	88	91	95
DK	0	5	0
RA	0	3	1

THE FOLLOWING QUESTIONS ARE ASKED ONLY TO RESPONDENTS THAT ANSWERED 'YES' IN Q 40 (HAVE PERSONALLY BEEN PART OF A LEGAL CASE BROUGHT TO COURT). NOTE: AS THE PERCENTAGE OF PEOPLE THAT HAVE HAD A CASE BROUGHT TO COURT IS EXTREMELY SMALL IN KYRGYZSTAN AND TAJIKISTAN, CAUTION MUST BE TAKEN WHEN INTERPRETING THE DATA.

Q 41 When was the most recent case initiated?			
	Kazakhstan	Kyrgyzstan	Tajikistan
2003	0	0	1
2004	0	1	2
2005	3	2	34
2006	1	4	10
2007	3	6	14
2008	38	11	6
2009	4	44	4
2010	48	18	15
Do not remember	4	14	11
RA	0	0	3

Q 42 Talking about the most recent case, which type of case was it?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Civil case	85	44	38
Criminal case	4	35	47
Administrative case	10	21	5
Other	0	0	6
DK	1	0	0
RA	0	0	4

Q 43 In the most recent case, what was your role?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Plaintiff	48	33	39
Defendant	39	30	21
Other	12	24	37
RA	0	14	3

Q 44.1 In the most recent case, was the trial process unbiased?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	14	52	24
Yes, to some extent	24	0	29
No, not at all	60	48	46
DK	1	0	0
RA	1	0	0

Q 44.2 In the most recent case, was the trial process efficient?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	14	42	20
Yes, to some extent	34	40	15
No, not at all	51	18	9
DK	0	0	57
RA	1	0	0

Q 44.3 In the most recent case, was the trial process expensive?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	46	30	6
Yes, to some extent	10	26	20
No, not at all	42	32	20
DK	0	12	45
RA	1	0	8

Q 44.4 In the most recent case, were your views well represented?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	40	33	23
Yes, to some extent	11	6	21
No, not at all	47	61	48
DK	0	0	8
RA	1	0	0

Q 44.5 In the most recent case, did you understand the process?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	46	62	87
Yes, to some extent	15	26	13
No, not at all	39	12	0
DK	0	0	0
RA	1	0	0

Q 44.6 In the most recent case, were your rights explained to you by the judge?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, completely	46	62	25
Yes, to some extent	32	18	75
No, not at all	19	19	0
DK	0	0	0
RA	3	0	0

Q 45 Who won the case?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Respondent's party	61	70	30
The other party	35	20	57
The case is still in progress	1	3	13
DK	2	0	0
RA	1	6	0

Q 46 How long did it take to receive the judgment?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Less than a year	99	96	24
More than a year	0	4	3
DK/Do not remember	1	0	65
RA	0	0	9

Q 47.1 To what extent did you receive an explanation about the judgment?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Completely	63	70	21
To some extent	11	10	66
Not at all	26	20	0
RA	0	0	13

Q 47.2 To what extent did you find the judgment fair?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Completely	38	51	24
To some extent	12	34	11
Not at all	29	16	0
DK	20	0	0
RA	0	0	65

Q 47.3 To what extent was the judgment worth the invested resources? (Only if the respondent's role in the case was plaintiff)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Completely	19	20	0
To some extent	35	13	0
Not at all	44	37	19
DK	1	0	0
RA	0	30	81

Q 48 In the most recent case, was the judgment executed?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	93	90	27
No	7	2	65
DK	0	8	9

Q 49 Why was the judgment not executed? (Only to respondents that answered No in Q 48).*			
	Kazakhstan	Kyrgyzstan	Tajikistan
Other	100	0	0
RA	0	0	100

*The respondents were also given the answer options “The case is being heard at the Court of Appeal” and “Because the authorities have not executed the judgment”. No respondents chose these options.

Q 50 Did you have a lawyer/legal adviser?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes	37	74	80
No	62	26	20
RA	1	0	0

Q 51 How did you find the lawyer? (Only to respondents that answered Yes in Q 50)			
	Kazakhstan	Kyrgyzstan	Tajikistan
A lawyer was provided by the state	61	48	1
A private lawyer was recommended by a friend/family	1	18	59
I already knew of a private lawyer	19	13	10
A private lawyer was recommended to me by someone else	18	5	13
RA	0	17	17

Q 52 How much did the lawyer cost (USD)? (Only to respondents that answered Yes in Q 50)

	Kazakhstan	Kyrgyzstan	Tajikistan
0 USD	34	40	1
10 to 99 USD	1	5	0
100 USD or more	0	32	0
DK	7	0	10
RA	3	25	86

Q 53 Why did you not have a lawyer? (Only to respondents that answered No in Q 50)

	Kazakhstan	Kyrgyzstan	Tajikistan
I did not need any lawyer	41	40	46
I defended myself	25	35	0
Other	31	25	54
DK	3	0	0

Q 54.1 Estimate the monetary value for translation of documents (USD).

	Kazakhstan	Kyrgyzstan	Tajikistan
0 USD	51	22	1
Other amount	0	3	11
DK	14	25	6
RA	33	49	82

Q 54.2 Estimate the monetary value for registration of case/administrative charges from court (USD).

	Kazakhstan	Kyrgyzstan	Tajikistan
0 USD	20	21	5
Other amount	0	7	3
DK	10	36	58
RA	38	36	34

Q 54.3 Estimate the monetary value for bribes (USD).			
	Kazakhstan	Kyrgyzstan	Tajikistan
0 USD	32	34	5
Other amount	32	0	0
DK	10	17	49
RA	57	49	46

Q 55 If you have a legal issue in the future, how likely is it that you would address a problem through the courts again?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Very likely	14	36	14
Somewhat likely	29	43	34
Somewhat unlikely	25	8	31
Very unlikely	24	10	5
DK	8	4	16

Last questions

Q 56 Which nationality are you?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Kyrgyz	0	78	0
Kazakh	52	0	0
Tajik	0	0	83
Uyghur	1	0	0
Russian	33	13	0
Uzbek	1	5	16
Uyghur	0	1	0
Other ethnicity	13	2	0

Interviewer assessment form

Q W 1 Was anybody but you and the respondent him/herself able to listen to the respondent's answers during the interview?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Yes, during the entire interview	9	19	13
Yes, most of the time.	8	15	6
Yes, only a small part.	16	15	11
No	67	51	70

Q W 2.1 If other persons present during the interview, who? (Skip for No in Q W 1) (1st person present)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Husband/wife	44	35	20
Children	23	23	29
Other family members	25	35	37
Neighbors	0	4	6
Other persons	8	3	8

Q W 2.1 If other persons present during the interview, who? (Skip for No in Q W 1) (2nd person present)			
	Kazakhstan	Kyrgyzstan	Tajikistan
Husband/wife	38	3	0
Children	62	42	0
Other family members	0	42	0
Neighbors	0	12	0
Other persons	0	1	0

Q W 3 If other persons were in the room, what was their gender?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Only male	25	14	24
Only female	55	24	38
Both male and female	21	62	38

Q W 4 How often did the respondent lack knowledge about the questions asked?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Never	34	35	43
Just for a few questions (less than ten)	39	40	37
For some questions, but not that many (approximately between 10 and 20)	12	15	10
For a substantial number of questions, but less than half than half of the interview	12	6	7
Throughout most of the interview, or through the entire interview	3	5	2

Q W 5 How often was the respondent reluctant to answer the questions?			
	Kazakhstan	Kyrgyzstan	Tajikistan
Never	57	52	47
Just for a few questions (less than ten)	30	25	38
For some questions, but not that many (approximately between 10 and 20)	6	14	8
For a substantial number of questions, but less than half than half of the interview	7	3	4
Throughout most of the interview, or through the entire interview	1	5	3

Q W 6 The respondent appeared:			
	Kazakhstan	Kyrgyzstan	Tajikistan
Completely honest	60	49	40
Mostly honest	30	49	56
Mostly dishonest	9	2	4
Completely dishonest	1	0	0

Q W 7 The respondent appeared:			
	Kazakhstan	Kyrgyzstan	Tajikistan
Comfortable	78	62	47
Neutral	16	29	47
Nervous	6	9	6

Questionnaire

Eurasia Foundation Central Asia and the Caucasus Research Resource Centers – A program of the Eurasia Partnership Foundation

ACCESS TO JUSTICE IN CENTRAL ASIA

2010/2011

DEMOGRAPHIC

I will start by asking you a few questions about yourself and your household. By ‘household’ we mean people currently living with you most of the time, regardless of their legal place of residence, and who share income and expenses.

1. Please tell me, what is your age?

|__|__| years old

<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

2. How many children and/or teenagers under the age of 18 are there in your household?

[INTERVIEWER! WRITE DOWN THE NUMBER OF CHILDREN/TEENAGERS.]

|__|__| CHILDREN/TEENAGERS UNDER THE AGE OF 18

<i>(Refuse to answer)</i>	98
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3. What is your current marital status?

[INTERVIEWER! DO NOT READ OUT. ACCEPT ONE ANSWER.]

<i>Married/civil marriage</i>	1
<i>Single</i>	2
<i>Widowed</i>	3
<i>Separated</i>	4
<i>Divorced</i>	5
<i>(Refuse to answer)</i>	99

4. [SHOW CARD 4] Using this card, please tell me, what is your highest level of education?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>No primary education</i>	1
<i>Primary education (4 grades)</i>	2
<i>Incomplete secondary education (9 grades)</i>	3
<i>Completed secondary education (11 grades)</i>	4
<i>Secondary technical education</i>	5
<i>Incomplete higher education</i>	6
<i>Complete higher education</i>	7
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

5. Do you currently work? This job may be part-time or full-time, and you may be officially employed, informally employed or self-employed, but it brings you monetary income.

<i>Yes</i>	1
<i>No</i>	0
<i>(Refuse to answer)</i>	99

6. [SHOW CARD 6] Using this card, please tell me what are currently the sources of income for your household? Please think of all members of your household.
[INTERVIEWER! ACCEPT ALL ANSWERS.]

<i>Agriculture</i>	1
<i>Irregular work except for agriculture</i>	2
<i>Retail trade</i>	3
<i>Other kind of private business</i>	4
<i>Employment in private sector</i>	5
<i>Employment in public sector (education, healthcare, police, army, etc)</i>	6
<i>Employment in non-profit organization</i>	7
<i>Pensions/state social payments</i>	8
<i>Remittances from abroad</i>	9
<i>Other</i>	10
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

7. Which of the following state allowances currently do you or your household members receive? Please think of all household members that currently live with you.

[INTERVIEWER! READ OUT LINE BY LINE, ACCEPT ONE ANSWER IN EACH ROW.]

		<i>Yes</i>	<i>No</i>	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	<i>Retirement pension</i>	1	0	98	99
2	<i>Family support allowance/mother/children allowance</i>	1	0	98	99
3	<i>Disability allowance</i>	1	0	98	99
4	<i>Allowance for the loss of the head of the household</i>	1	0	98	99
5	<i>Other state allowances</i>	1	0	98	99

8. [SHOW CARD 8] **Household income is a sum of monetary income of all household members. Speaking about monetary income of all your household members on an average month, after all taxes are paid, which of the following income groups does your household belong to?**

<i>More than USD 1200</i>	1
<i>USD 801-1200</i>	2
<i>USD 401 – 800</i>	3
<i>USD 251 – 400</i>	4
<i>USD 101 – 250</i>	5
<i>USD 51- 100</i>	6
<i>Up to USD 50</i>	7
<i>(0)</i>	8
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

9. [SHOW CARD 9] **Where are you registered (with *propiska*)?**
[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>In my current settlement</i>	1
<i>At a different settlement to my current residence but in the same Rayon</i>	2
<i>In a different Rayon to my current residence but the same Oblast</i>	3
<i>In a different Oblast to my current residence but the same country</i>	4
<i>I am not registered in this country</i>	5
<i>I am not registered anywhere</i>	6
<i>Other</i>	7
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

PERCEPTIONS OF LEGAL SYSTEM

[INTERVIEWER! READ OUT] I will now ask you some general questions about your perceptions and opinions about the legal system in/country/.

10. [SHOW CARD 10] **I will name a list of institutions. Please, assess your trust toward each of them on a 5-point scale, where '5' means "Fully trust," and '1' means "Fully distrust." First, please tell me how much you trust the Army of /country/?**

[INTERVIEWER! READ OUT THE INSTITUTIONS LINE BY LINE. ACCEPT ONE ANSWER IN EACH ROW.]

		Fully trust	Rather trust	Neither trust nor distrust	Rather distrust	Fully distrust	(Don't know)	(Refuse to answer)
1	Army	5	4	3	2	1	98	99

2	Parliament	5	4	3	2	1	98	99
3	President	5	4	3	2	1	98	99
4	Banks	5	4	3	2	1	98	99
5	Education system	5	4	3	2	1	98	99
6	Healthcare system	5	4	3	2	1	98	99
7	Legal system	5	4	3	2	1	98	99
8	Judges	5	4	3	2	1	98	99
9	Lawyers	5	4	3	2	1	98	99
10	Police	5	4	3	2	1	98	99
11	Prosecutor's office	5	4	3	2	1	98	99
13	Non government organizations	5	4	3	2	1	98	99
14	Media	5	4	3	2	1	98	99
15	Local government	5	4	3	2	1	98	99
16	Religious institutions you belong to	5	4	3	2	1	98	99

11. [SHOW CARD 11] In resolving disputes, do you believe /country's /court system to be...

[INTERVIEWER! READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW. CIRCLE ONE ANSWER IN EACH ROW.]

		Fully agree	Agree	Disagree	Fully disagree	(Don't know)	(Refuse to answer)
1	Objective	4	3	2	1	98	99
2	Uncorrupt	4	3	2	1	98	99
3	Quick	4	3	2	1	98	99
4	Affordable	4	3	2	1	98	99
5	Competent	4	3	2	1	98	99

12. [SHOW CARD 12] Do you agree or disagree with the following descriptions of legal consultants/lawyers in your country? Are they...

[INTERVIEWER! READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW. CIRCLE ONE ANSWER IN EACH ROW.]

		Fully agree	Agree	Disagree	Fully disagree	(Don't know)	(Refuse to answer)
1	Affordable	4	3	2	1	98	99
2	Competent	4	3	2	1	98	99
3	Uncorrupt	4	3	2	1	98	99

13. [SHOW CARD 13] On a scale from 1 to 5, where ‘5’ means “Fully agree” and ‘1’ means “Fully disagree,” to what extent would you agree or disagree with the following statements?

[INTERVIEWER! ACCEPT ONE ANSWER IN EACH ROW.]

		Fully agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Fully disagree	(Don't know)	(Refuse to answer)
1	Courts in my country have become more trustworthy over the last five years.	5	4	3	2	1	98	99
2	The courts in my country have become more effective over the last five years.	5	4	3	2	1	98	99
3	My legal rights are better protected in my country now than five years ago.	5	4	3	2	1	98	99
4	The police in my country has become more trustworthy over the last five years.	5	4	3	2	1	98	99
5	The police in my country have become more effective over the last five years.	5	4	3	2	1	98	99

14. [SHOW CARD 14] To your knowledge, how common are the following problems for people in your village/settlement?

[INTERVIEWER! READ OUT. ACCEPT ONE ANSWER IN EACH ROW.]

		Very common	Common	Rare	Never happens	(Don't know)	(Refuse to answer)
1	Theft	1	2	3	4	98	99
2	Violent crime	1	2	3	4	98	99
3	Problem divorce (divorces that involve major disagreement over property, money or children)	1	2	3	4	98	99
4	Violence in the home	1	2	3	4	98	99
5	Disputes in families over inheritance	1	2	3	4	98	99
6	Disputes with neighbors over land or property	1	2	3	4	98	99
7	Difficulties registering documents with state officials (such as property, identity documents)	1	2	3	4	98	99
8	Disputes with state officials over land or property	1	2	3	4	98	99
9	Disputes with state officials over other issues	1	2	3	4	98	99

15. Have you personally experienced any of the following problems at least once over the past five years?

[INTERVIEWER! ASK LINE BY LINE ABOUT EACH PROBLEM. ACCEPT ONE ANSWER IN EACH ROW.]

		<i>Yes</i>	<i>No</i>	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	Theft	1	0	98	99
2	Violent crime	1	0	98	99
3	Problem divorce (divorces that involve major disagreement over property, money or children)	1	0	98	99
4	Violence in the home	1	0	98	99
5	Disputes in families over inheritance	1	0	98	99
6	Disputes with neighbors over land or property	1	0	98	99
7	Difficulties registering documents with state officials (such as property, identity documents)	1	0	98	99
8	Disputes with state officials over land or property	1	0	98	99
9	Disputes with state officials over other issues	1	0	98	99
10	State officials asking for a bribe	1	0	98	99
11	Arrest (your or your family member's)	1	0	98	99

16. [SHOW CARD 16] How likely is it that you would address the police if you were the victim of a crime?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Very likely</i>	1	GO TO Q 18
<i>Likely</i>	2	
<i>Unlikely</i>	3	GO TO Q 17
<i>Very unlikely</i>	4	
<i>(Don't know)</i>	98	GO TO Q 18

<i>(Refused to answer)</i>	99	
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17. Why would you not address the police if you were the victim of a crime? Please name up to three reasons.

[INTERVIEWER! DO NOT READ OUT. CORRESPOND TO RESPONDENT’S ANSWER. ACCEPT UP TO THREE ANSWERS.]

<i>The legal system is too expensive</i>	1
<i>The legal system is very slow</i>	2
<i>The legal system never catches the criminals</i>	3
<i>I don’t trust the courts</i>	4
<i>I don’t trust the police</i>	5
<i>I would rather have someone in the community help me deal with it</i>	6
<i>I would rather go to third parties</i>	7
<i>I would deal with it myself</i>	8
<i>Due to feeling shame/humiliation</i>	9
<i>Other</i>	10
<i>(Don’t know)</i>	98
<i>(Refused to answer)</i>	99

18. Where would you primarily go to find legal advice, if your rights were violated?

[INTERVIEWER! DO NOT READ OUT. CORRESPOND TO RESPONDENT’S ANSWER. ACCEPT ONE ANSWER.]

<i>Lawyer</i>	1
<i>Government official</i>	2
<i>Head of the community</i>	3
<i>NGO</i>	4
<i>Religious authority</i>	5
<i>Community elders</i>	6
<i>Internet</i>	7
<i>Family</i>	8
<i>Neighbours</i>	9
<i>Colleagues</i>	10
<i>Friends</i>	11
<i>Third parties</i>	12
<i>Other</i>	13
<i>(Don't know)</i>	98
<i>(Refused to answer)</i>	99

19. Do you know where to find free legal consultations?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Yes</i>	1
<i>No</i>	2
<i>(Refuse to answer)</i>	99

20. Do you know where to find affordable legal consultations?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Yes</i>	1
<i>No</i>	2
<i>(Refuse to answer)</i>	99

KNOWLEDGE OF THE LEGAL SYSTEM

21. Do you have a right to free legal counsel in a criminal case if you cannot afford it?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

22. Do you have a right to free legal counsel in a civil case if you cannot afford it?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

23. Is a marriage that is only carried out by a local religious person recognized by the state?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

24. Does a regular citizen have a right to attend court hearings/cases if they do not concern him or his family members?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

25. Does a wife have a right to initiate divorce?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

26. Does a spouse get their husband/wife's property after his/her death?

<i>Yes</i>	1
<i>Not necessarily. It depends on the circumstances</i>	2
<i>No</i>	3
<i>(Don't know)</i>	98

<i>(Refuse to answer)</i>	99
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27. [SHOW CARD 27] Using this card, how would you evaluate your knowledge of the legal system in /country/? '1' means you know nothing about the legal system in /country/, and '5' means you know a lot about the legal system in /country/.

[**INTERVIEWER!** WRITE THE NUMBER FROM THE SHOW CARD.]

|__| NUMBER

<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

PROBLEM SCENARIOS

I would now like to have your opinion on the following cases.

28. If someone has a dispute with a neighbor over land, should s/he involve an external authority to try solving the issue?

<i>Yes</i>	1
<i>No</i>	2
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

29. [SHOW CARD 29] What is the most likely authority to which a person would take their dispute with a neighbor over land?

[**INTERVIEWER!** READ OUT. ACCEPT ONE ANSWER.]

<i>Court</i>	1	GO TO Q 30
<i>Police</i>	2	
<i>Village/community Elders</i>	3	
<i>Local religious leaders</i>	4	
<i>Head of village or local government official</i>	5	
<i>NGO</i>	6	
<i>Leaders of Diaspora</i>	7	
<i>\No one</i>	8	GO TO Q 31
<i>Other</i>	9	
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

30. [SHOW CARD 30] Do you agree or disagree with the following descriptions of [INTERVIEWER! Name the institution the respondent chose in Q 29] in solving a dispute between neighbors over land?

[INTERVIEWER! READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW. CIRCLE ONE ANSWER IN EACH ROW.]

		Fully agree	Agree	Disagree	Fully disagree	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1.	Affordable	4	3	2	1	98	99
2.	Competent	4	3	2	1	98	99

3.	Objective	4	3	2	1	98	99
4.	Uncorrupt	4	3	2	1	98	99

31. Do you feel that if a woman is beaten by a member of her family, should she involve others outside of her family to try and stop it?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Yes</i>	1	GO TO Q 33
<i>No</i>	2	GO TO Q 32
<i>(Don't know)</i>	98	GO TO Q 33
<i>(Refuse to answer)</i>	99	

32. What is the main reason a woman who is beaten by a member of her family should not involve others outside of her family to try and stop it?

[INTERVIEWER! DO NOT READ OUT. CORRESPOND TO RESPONDENT'S ANSWER. ACCEPT ONE ANSWER.]

<i>It is a family matter and should be dealt with in the family</i>	1
<i>Others would not be willing to help</i>	2
<i>Legal system is not efficient in these cases</i>	3
<i>Legal system is corrupt</i>	4
<i>It is not a legal issue</i>	5
<i>It is too expensive</i>	6
<i>It is unlikely that she would know how</i>	7

<i>Other</i>	8
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

[INTERVIEWER! ASK THE FOLLOWING QUESTION TO ALL RESPONDENTS.]

33. [SHOW CARD 33] Except relatives, what is the most likely authority to which a woman would go to if she has been beaten by a member of her family?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Local Court</i>	1	GO TO Q 34
<i>Police</i>	2	
<i>Village/community Elders</i>	3	
<i>Local Religious leaders</i>	4	
<i>Leader of Diaspora</i>	5	
<i>Head of village or local government official</i>	6	
<i>Women's Counsel</i>	7	
<i>NGO</i>	8	
<i>No one</i>	9	GO TO Q35
<i>Other</i>	10	
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

34. [SHOW CARD 34] Do you agree or disagree with the following descriptions of [INTERVIEWER! Name the institution the respondent chose in Q 33] in addressing the issue of a woman beaten by a member of her family? [INTERVIEWER! READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW. CIRCLE ONE ANSWER IN EACH ROW.]

		Fully agree	Agree	Disagree	Fully disagree	(Don't know)	(Refuse to answer)
1.	Affordable	4	3	2	1	98	99
2.	Competent	4	3	2	1	98	99
3.	Objective	4	3	2	1	98	99
4.	Uncorrupt	4	3	2	1	98	99

35. If a woman feels she is being unfairly treated by her husband in the process of a divorce or separation, should she seek help from an outside authority to solve the issue?

<i>Yes</i>	1
<i>No</i>	0
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

36. [SHOW CARD 36] If a woman is being unfairly treated by her husband in a process of a divorce or separation and decides to seek help from an outside authority, except the relatives, to whom is she most likely to go for help?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>Lawyer/legal aid center</i>	1	GO TO Q
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<i>Police</i>	2	37
<i>Village/community Elders</i>	3	
<i>Local Religious leaders</i>	4	
<i>Head of village or local government official</i>	5	
<i>Women's counsel</i>	6	
<i>NGO</i>	7	
<i>No one</i>	8	GO TO Q38
<i>Other</i>	7	
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

37. [SHOW CARD 37] Do you agree or disagree with the following descriptions of [INTERVIEWER! Name the institution the respondent chose in Q 36] in addressing the issue of a woman being treated unfairly in a divorce?

[INTERVIEWER! READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW. CIRCLE ONE ANSWER IN EACH ROW.]

		Fully agree	Agree	Disagree	Fully disagree	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1.	Affordable	4	3	2	1	98	99
2.	Competent	4	3	2	1	98	99
3.	Objective	4	3	2	1	98	99

4.	Uncorrupt	4	3	2	1	98	99
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38. Over the past five years, have you personally or anyone from your household addressed any of the following authorities to try to solve a legal issue?

[INTERVIEWER! ACCEPT ONE ANSWER IN EACH ROW.]

		<i>Yes</i>	<i>No</i>	<i>(Don't know)</i>	<i>(Refuse to answer)</i>
1	<i>Village/community Elders</i>	1	0	98	99
2	<i>Local Religious leaders</i>	1	0	98	99
3	<i>Head of village or local government official</i>	1	0	98	99

[INTERVIEWER! ONLY IF THE RESPONDET ANSWERED 'YES' TO ONE OF THE THREE OPTIONS, ASK Q39. IN ALL OTHER CASES ('NO', 'DON'T KNOW', 'REFUSE TO ANSWER') GO TO Q40.]

39. In the most recent case, why did you choose to address this authority?

[INTERVIEWER! ACCEPT ONE ANSWER. DO NOT READ OUT. CORRESPOND TO THE RESPONDENT'S ANSWER.]

<i>There were no courts in my settlement</i>	1
<i>I trust that authority more than the courts</i>	2
<i>This authority is more efficient</i>	3
<i>It is more affordable</i>	4
<i>This authority is uncorrupt</i>	5
<i>Other</i>	6

<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

COURT EXPERIENCE

Now that you told us about your general attitudes, we would like to ask you a few questions about your specific experience with the courts.

40. Over the past five years, have you personally been part of a legal case brought to a court in *your country*?

<i>Yes</i>	1	GO TO LAST QUESTION BLOC
<i>No</i>	0	
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

[INTERVIEWER! IF THE RESPONDENT ANSWERS “NO”, “DON’T KNOW” OR “REFUSE TO ANSWER”, GO TO LAST QUESTIONS BLOC AND THE INTERVIEWER ASSESSMENT FORM.]

41. When was the most recent case initiated?

____ year

[INTERVIEWER! FILL OUT MONTH AND YEAR. IF THE RESPONDENT DOES NOT REMEMBER, PROBE FOR AN ESTIMATE.]

<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

42. Talking about the most recent case, which type of case was it?

[INTERVIEWER! READ OUT. ACCEPT ONE ANSWER.]

<i>Civil case</i>	1
<i>Criminal case</i>	2
<i>Administrative case</i>	3
<i>(Other)</i>	4
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

43. In the most recent case, what was your role?

[INTERVIEWER! READ OUT. ACCEPT ONE ANSWER.]

<i>Plaintiff</i>	1	GO TO Q0
<i>Defendant</i>	2	
<i>Other</i>	3	GO TO Q55
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

44. [SHOW CARD 44] What do you think about the trial in the most recent case?

[**INTERVIEWER!**READ OUT LOUD LINE BY LINE FROM THE TABLE BELOW.
ACCEPT ONE ANSWER IN EACH ROW.]

		Yes, completely	Yes, to some extent	No, not at all	(Don't know)	(Refuse to answer)
1	Was the process unbiased?	3	2	1	98	99
2	Was the process efficient?	3	2	1	98	99
3	Was the process expensive?	3	2	1	98	99
4	Were your views well represented?	3	2	1	98	99
5	Did you understand the process?	3	2	1	98	99
6	Were your rights explained to you by the judge?	3	2	1	98	99

45. Still talking about the most recent case, who won the case?

[INTERVIEWER! READ OUT LOUD. ACCEPT ONE ANSWER.]

<i>My party</i>	1	GO TO Q 46
<i>The other party</i>	2	
<i>The case is still in progress</i>	3	GO TO Q 50
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

46. Counting from when you first took action to resolve the case, how many months and years did it take to receive the judgment?

[INTERVIEWER! WRITE DOWN MONTHS AND YEARS.]

| |
 Month Year Day

<i>(Don't know)</i>	98
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<i>(Refuse to answer)</i>	99
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47. [SHOW CARD 47] I will now ask you a few questions about the judgment of your most recent case.

[INTERVIEWER! ACCEPT ONE ANSWER IN EACH ROW.]

		Completely	To some extent	Not at all	(Don't know)	(Refuse to answer)
1	To what extent did you receive an explanation about the judgment?	3	2	1	98	99
2	To what extent did you find the judgment fair?	3	2	1	98	99
3	[ASK ONLY IF PLAINTIFF] To what extent was the judgment worth the invested resources?	3	2	1	98	99

48. In the most recent case, was the judgment executed?

[INTERVIEWER! READ OUT. ACCEPT ONE ANSWER.]

<i>No</i>	1	GO TO Q50
<i>Yes</i>	2	
<i>Execution is in progress</i>	3	
<i>(Don't know)</i>	98	
<i>(Refuse to answer)</i>	99	

49. Why was the judgment not executed?

[INTERVIEWER! READ OUT. ACCEPT ONE ANSWER.]

<i>The case is being heard at Court of Appeal</i>	1
<i>Because the authorities have not executed the judgment</i>	2
<i>Other</i>	3
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

50. Did you have a lawyer/legal advisor?

<i>Yes</i>	1	GO TO Q 51
<i>No</i>	2	GO TO Q53
<i>(Refuse to answer)</i>	99	GO TO Q54

51. [SHOW CARD 51] How did you find the lawyer?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>I already knew of a private lawyer</i>	1
<i>A private lawyer was recommended by a friend/family</i>	2
<i>A private lawyer was recommended to me by someone else</i>	3
<i>A lawyer was provided by the state</i>	4
<i>A lawyer was provided by a non-profit organization</i>	5

<i>Other</i>	6
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

52. How much did the lawyer cost? If the case is still in progress, how much have lawyer/lawyers cost you so far?

|_|_|_|_| US Dollars

<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

[INTERVIEWER! AFTER ACCEPTING AN ANSWER TO THIS QUESTION, GO TO QUESTION 54.]

53. [SHOW CARD 53] Why did you not have a lawyer during this case?

[INTERVIEWER! ACCEPT ONE ANSWER.]

<i>I defended myself</i>	1
<i>I did not need a lawyer</i>	2
<i>Other</i>	3
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

54. Still talking about the last case, if any other costs were involved, please estimate the monetary value for each of the costs involved (in US Dollars). If the case is in progress, estimate the costs up until now.

[INTERVIEWER! ASK LINE BY LINE FOR EACH ITEM. ACCEPT ONE ANSWER IN EACH ROW. ENTER '0' IF NO COSTS WERE INVOLVED.]

		VALUE	(Don't know)	(Refuse to answer)
1	<i>Translation of documents</i>	_ _ _ _ _ _ _ _ _ _ _ _ _ _ _	98	99
2	<i>Registration of case/ administrative charges from court</i>	_ _ _ _ _ _ _ _ _ _ _ _ _ _ _	98	99
3	<i>Bribe</i>	_ _ _ _ _ _ _ _ _ _ _ _ _ _ _	98	99

55. [SHOW CARD 55] If you have a legal issue in the future, how likely is it that you would address a problem through the courts again?

<i>Very likely</i>	1
<i>Somewhat likely</i>	2
<i>Somewhat unlikely</i>	3
<i>Very unlikely</i>	4
<i>Don't know</i>	98
<i>Refuse to Answer</i>	99

LAST QUESTIONS

[INTERVIEWER! ASK TO ALL RESPONDENTS]

N1. Please tell me, which nationality are you?

[INTERVIEWER! DO NOT READ OUT. CORRESPOND TO THE RESPONDENT'S ANSWER. ACCEPT ONE ANSWER. IF THE RESPONDENT MENTIONS MORE THAN ONE NATIONALITY/ETHNICITY, MARK "MULTIETHNIC".]

<i>Kazakh</i>	1
<i>Kyrgyz</i>	2
<i>Tajik</i>	3
<i>Uzbek</i>	4
<i>Russian</i>	5
<i>Uyghur</i>	6
<i>Multiethnic</i>	7
<i>Other ethnicity</i>	8
<i>(Don't know)</i>	98
<i>(Refuse to answer)</i>	99

T3. Time interview ended:

[INTERVIEWER! USE 24-HOUR CLOCK.]

Hour		Minute	

INTERVIEWER ASSESSMENT FORM

W1. Was anybody but you and the respondent him/herself able to listen to the respondent's answers during the interview?

<i>Yes, during the entire interview.</i>	1	
<i>Yes, most of the time.</i>	2	
<i>Yes, only a small part.</i>	3	
<i>No.</i>	6	GO TO W4

W2. If other persons present during the interview, please circle all the options that match.

<i>Husband/wife</i>	1
<i>Children</i>	2
<i>Other family members</i>	3
<i>Neighbors</i>	4
<i>Other persons</i>	5

W3. If other persons were in the room, what was their gender?

<i>Only male</i>	1
<i>Only female</i>	2
<i>Both male and female</i>	3

W4. How often did you feel that the respondent lacked knowledge about the questions you asked? [CIRCLE ONE ANSWER]

<i>Never</i>	1
<i>Just for a few questions (less than ten)</i>	2
<i>For some questions, but not that many (approximately</i>	3

<i>between 10 and 20)</i>	
<i>For a substantial number of questions, but less than half the interview</i>	4
<i>Throughout most of the interview, or through the entire interview</i>	5

W5. How often did you feel the respondent was reluctant to answer the questions?

<i>Never</i>	1
<i>Just for a few questions (less than ten)</i>	2
<i>For some questions, but not that many (approximately between 10 and 20)</i>	3
<i>For a substantial number of questions, but less than half the interview</i>	4
<i>Throughout most of the interview, or through the entire interview</i>	5

W6. Did the respondent appear to you:

<i>Completely honest</i>	1
<i>Mostly honest</i>	2
<i>Mostly dishonest</i>	3
<i>Completely dishonest</i>	4

W7. Would you say that the respondent's behavior during the interview was mostly:

<i>Comfortable</i>	1
<i>Neutral</i>	2
<i>Nervous</i>	3